

Lumen
Businessolver
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LUMEN®

ACTION REQUIRED – 2022 ANNUAL ENROLLMENT

Lumen Annual Enrollment is **November 3rd, 2021 to November 17th, 2021**. All benefit changes will be effective January 1st, 2022. If you do not make changes this document will serve as your confirmation statement.

Annual Enrollment is your opportunity to make changes to your benefits. Login to lumen.com/bshealthbenefits today to review your options and other important information regarding your benefits.

In addition to reviewing and updating your elections for the 2022 plan year, lumen.com/bshealthbenefits is your one-stop-shop for your benefits through Lumen.

- View your account status, including coverage and costs.
- Update your contact preferences to ensure you are receiving important information regarding your coverage.
- Chat with a member of our team.
- Review and update your elections for the 2022 plan year.

Starting in 2022 if you are paying by Direct Bill

- View your payment history
- Schedule recurring payments to ensure you never miss the deadline.

ENROLLING ONLINE IS EASY

1. Go to lumen.com/bshealthbenefits and log in with your username and password. If you don't know them, select **Register** then provide the last 4 of your SSN, your Date of Birth, and your zip code.
2. **Start your 2022 Annual Enrollment.** The online enrollment process makes it easy to select the coverage you're eligible for.

WHAT IF I DON'T WANT TO MAKE CHANGES TO MY COVERAGE?

Your benefits don't require an active election. In other words, you will be automatically defaulted to your previous elections unless you make a change to your coverage.

WHEN WILL MY ELECTIONS TAKE EFFECT?

The new plan year begins on **January 1st, 2022**. Any additions or changes to coverage made during Annual Enrollment will take effect on this date.

WHAT IF I WANT TO CHANGE MY COVERAGE LATER?

Once Annual Enrollment closes, your benefit coverages are set for the year.

If you have any questions regarding your coverage or this notice, please login to lumen.com/bshealthbenefits. You can also call the Lumen Health and Life Service Center at 833-925-0487.

Thank you,
Lumen Health and Life Service Center